

San Mateo County Measure A Oversight Committee Thursday, January 29, 2015, 6:30 p.m.

College of San Mateo, College Heights Conference Room, Building 10, Room 468 1700 West Hillsdale Boulevard, San Mateo, CA 94402

AGENDA

1. Pledge of Allegiance

Chair Daniel Quigg

Chair Daniel Quigg

2. Call to Order and Roll Call

3. Public Comment

(This item is reserved for persons wishing to address the Committee on any Committee-related matters not otherwise on this agenda, and on any listed agenda items other than those Matters Set for a Specified Time or on the Regular Agenda. Members of the public who wish to address the Committee should complete a speaker request form. Speakers are customarily limited to two minutes.)

4. Approve Minutes of the Meeting of November 20, 2014 Chair Daniel Quigg

5. Discussion/Action Item: Annual Committee Report to Board of Supervisors

6. Setting Date of Next Committee Meeting

Deputy County Manager Revna Farrales

Chair Daniel Quigg

7. Adjourn

Meetings are accessible to people with disabilities. Individuals who need special assistance or a disability-related modification or accommodation (including auxiliary aids or services) to participate in this meeting, or who have a disability and wish to request an alternative format for the agenda, meeting notice, agenda packet or other writings that may be distributed at the meeting, should contact Alicia Garcia or Kim Hurst at least 2 working days before the meeting at (650) 363-4123 and/or agarcia@smcgov.org and khurst@smcgov.org Notification in advance of the meeting will enable the Committee to make reasonable arrangements to ensure accessibility to this meeting and the materials related to it. Attendees to this meeting are reminded that other attendees may be sensitive to various chemical based products.

Public records that relate to any item on the open session agenda for a regular meeting are available for public inspection. Those records that are distributed less than 72 hours prior to the meeting are available for public inspection at the same time they are distributed to all members, or a majority of the members of the Committee. The Committee has designated the office of the County Counsel, located at 400 County Center, Redwood City, CA 94063, for the purpose of making those public records available for inspection.

Chair Daniel Quigg



San Mateo County Measure A Oversight Committee Thursday, November 20, 2014, 6 p.m.

College of San Mateo, College Heights Conference Room, Building 10, Room 468 1700 West Hillsdale Boulevard, San Mateo, CA 94402

MINUTES

1. Pledge of Allegiance

2. Call to Order and Roll Call

The meeting was called to order by Vice-Chair Lynne Shubunka at 6:35 p.m.

Present:

Commissioners: Jaime Monzon, Wing Yu, David Holland, Mindy Pengel, Manuel Ramirez, Lynne Shubunka; Carolyn Clark arrived at 6:50 p.m.

Absent:

Commissioners: Daniel Quigg, Sam Hutkins, Susan Brissenden-Smith

3. Public Comment

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<u>Speakers:</u> Marty Fox, Belmont

4. Approve the Minutes of the Meeting of May 8, 2014

Motion: Mindy Pengel Second: Manuel Ramirez

5. Discussion Item: Status Report – Measure A Receipts, Spending and Performance for Fiscal Year Ending June 30, 2014

Speakers recognized by the Vice-Chair:

Marty Fox, Belmont Jim Saco, Budget Director Reyna Farrales, Deputy County Manager Michael Callagy, Deputy County Manager John Maltbie, County Manager Jaime Monzon, Commissioner Carolyn Clark, Commissioner Manuel Ramirez, Commissioner Wing Yu, Commissioner

6. Discussion / Action Item: Controller's Report on Measure A Funds

Speakers recognized by the Vice-Chair:

Marty Fox, Belmont Bob Adler, County Controller Reyna Farrales, Deputy County Manager John Maltbie, County Manager Jaime Monzon, Commissioner

Motion: David Holland Second: Jaime Monzon

7. Measure A Process and Timeline for FY 2015-17

Vice-Chair Lynn Shubunka called an action to create an Ad-Hoc Committee of the Measure A Oversight Committee to review performance measures.

<u>Speakers recognized by the Vice-Chair:</u> Reyna Farrales, Deputy County Manager

Motion: Jaime Monzon Second: Carolyn Clark

8. Setting Date of Next Committee Meeting

The next Measure A Oversight Committee meeting was scheduled for Thursday, January 29, 2015 at 6:30 p.m. at the College of San Mateo, College Heights Conference Room, Building 10, Room 468, 1700 West Hillsdale Boulevard, San Mateo, CA 94402

9. Adjourn

The meeting was adjourned at 7:26 p.m.

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Measure A: Annual Report MEASURE A OVERSIGHT COMMITTEE FY 2013-14 LIFORN

COUNTY OF **SAN MATEO** COUNTY MANAGER'S OFFICE

February 24, 2015

Honorable Board of Supervisors,

On behalf of the Measure A Oversight Committee, I present the annual report of the Measure A Oversight Committee for the Fiscal Year 2013-14 funding cycle. The annual report describes the activities of the Committee during this past year and constitutes the Committee's report on the Measure A Sales and Use Tax revenues for the period June 26, 2013 through June 30, 2014. In addition, the annual report contains the Committee's recommendations regarding the performance measures used to evaluate the initiatives and programs funded by Measure A revenues.

Sincerely

(Signed by Committee Chair) Daniel Quigg Chair, Measure A Oversight Committee

I. Measure A Oversight Committee: Overview of Activities

San Mateo County voters in November 2012 passed a half-cent sales and use tax for 10 years officially titled Measure A. This measure passed 65.4 percent (169,661 votes) to 34.6 percent (89,788 votes). The tax took effect on April 1, 2013. Measure A requires the appointment of "a committee to perform an annual audit of the general fund revenues generated by [the] Retail Transactions (Sales) and Use Tax." The Measure A Oversight Committee is bound by a set of Bylaws and Rules of Procedure ("Bylaws"), which set forth the operating procedures and duties of the Measure A Oversight Committee.

One of the requirements laid out in the Bylaws is for the Committee to present an annual report to the Board of Supervisors with the Committee's review of the annual audit of receipts, results of the Agreed-Upon Procedures (AUP), and performance measure recommendations for existing Measure A initiatives.

The Measure A Oversight Committee is comprised of ten Board-appointed community members, two from each supervisorial district. The first meeting of the Committee was on February 4, 2014, at which time the Committee discussed and adopted its Bylaws and Rules of Procedure. The Committee held additional meetings over the course of the year during which County staff presented information regarding the programs and initiatives funded by Measure A revenues and the methods used to track and measure the performance of those programs and initiatives. At its November 20, 2014 meeting, the Committee was presented with the Controller's report on Measure A funds and a detailed status report of each funded initiative through the end of the fiscal year ending June 30, 2014.

II. Audit

Section 5.150.140 of the Measure A ballot states that "within 60 days of the Operative Date, the Board of Supervisors will designate, by resolution, a committee to perform an annual audit of the general fund revenues generated by this Retail Transactions (Sales) and Use Tax".

The Committee has ensured that an internal audit of the Measure A revenues received by the County has been completed. In addition, the Controller's Office also performed agreed-upon procedures on the Measure A expenditures.

The Controller's audit and agreed-upon procedures are included in the annual report. Please see Attachment A.

COUNTY OF SAN MATEO

III. Recommendations – Performance Measures

Article I, section 1-3 of the Measure A Oversight Committee Bylaws states that the Committee shall "develop recommendations for the County Manager's consideration regarding appropriate metrics by which the County can assess the impact of Measure A funds on programs and services funded in whole or in part by Measure A proceeds".

In accordance with the Bylaws, the Oversight Committee formed a work group to provide recommendations on the performance of existing Measure A programs and initiatives. The County Manager's Office provided the working group with a comprehensive list of performance measures to review, as well as some preliminary suggestions for new measures.

Please see Attachment B for the Committee's recommendations.

555 County Center, 4th Floor Redwood City, California 94063-1665 Felephone: (650) 363-4777 Email: Controller@smegov.org www.co.sanmateo.ca.us/controller



Bob Adler Controller

Juan Raigoza Assistant Controller

Shirley Tourel Deputy Controller

County of San Mateo Office of the Controller

DATE: November 17, 2014

TO: Measure A Oversight Committee

FROM: Bob Adler. Controller Bob Adler.

SUBJECT: Report on Measure A Sales and Use Tax Revenues

Attached is our Report on Measure A Sales and Use Tax Revenues for the County of San Mateo for the period June 26, 2013 (initial receipt) through June 30, 2014.

If we can be of further assistance, please contact Shirley Tourel. Deputy Controller, at (650) 599-1149 or stourel@smegov.org.

cc: John Maltbie, County Manager/ Clerk of the Board of Supervisors Charlene Kresevich, Superior Court (Civil Grand Jury) County of San Mateo Controllers Office

Report on Measure A Sales and Use Tax Revenues

For The Period June 26, 2013 (Initial Receipt) Through June 30, 2014



November 17, 2014

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| SECTION II – AGREED UPON PROCEDURES PERFORMED ON MEASURE A EXPENDITURES | |
| SCHEDULE A- SUMMARY OF MEASURE A EXPENDITURES4 | + |

INTRODUCTION

On November 6, 2012, the voters of San Mateo County (County) passed by majority vote Measure A, *The County of San Mateo Sales and Use Tax Ordinance*. Measure A levies a half-cent tax, for a period of 10 years, on the gross receipts of any retailer selling tangible personal property in the incorporated and unincorporated territory of the County. The proceeds are to be used to support general fund services and facilities which include, among others, child abuse protection programs, 911 dispatch services, healthcare services, County parks, fire protection and other safety services, and educational programs and services.

The County's Board of Supervisors (Board) codified the provisions of Measure A in Ordinance Number 04630 by amending Title 5 of the San Mateo Ordinance Code with an operative date of April 1, 2013. In open meetings the Board identified programs and services that can benefit from Measure A funds. The Board also designated a committee as required by the ordinance to perform an annual audit of the Measure A sales and use tax revenues generated. The Measure A Oversight Committee (Committee) is a 10-person committee with two representatives from each of the five districts that make up the County. In addition to the required performance of an annual audit of Measure A sales and use tax revenues generated, the Committee by-laws ensure the performance of additional agreed-upon procedures related to Measure A.

This report is divided into two sections as follows:

<u>Section I</u>: Internal Audit of Measure A Revenues Received By the County of San Mateo, California for the Period June 26, 2013 (Initial Receipt) through June 30, 2014

Section II: Agreed Upon Procedures Performed On Measure A Expenditures

The County Controllers Office's Internal Audit Division performed an internal audit as required by the ordinance of the Measure A sales and use tax revenues generated. The result of this audit is presented in Section I. Additionally the Controllers Office's Internal Audit Division performed certain Agreed Upon Procedures. The results of these procedures are included in Section II.

This report covers the period July 26, 2013 through June 30, 2014. All procedures were performed in accordance with the *International Standards for the Professional Practice of Internal Auditing* established by the Institute of Internal Auditors. This report is intended solely for the information and use by the Committee, the Board, and County management. This report should not be used by anyone other than these specified parties. However, as the County is a government entity, this report is subject to public inspection. The Controller's Internal Audit Division performed procedures to review State Remittance Advice Forms, County's financial accounting system records, and the Comprehensive Annual Financial Report (CAFR) audited by the Grand Jury independent certified public accountants to determine if Measure A sales and use tax revenues received have been recorded in a separate fund in a timely and accurate manner.

Results

No exceptions noted. The Measure A fund was established in the County's financial accounting system. All Measure A monies transmitted by the State from June 26, 2013 through June 30, 2014 were deposited into the fund. This fund was not used for any other purpose. We also reviewed the County's CAFR audited by the Grand Jury's independent certified public accountants and found there were no issues reported that relate to the financial activities of Measure A funds.

SUMMARY OF MEASURE A REVENUES

| Tax Period | Month Received | Amount |
|----------------|-----------------------------------|------------------------------|
| April 2013 | June 2013 Total for FY 2012-13 | \$ 4,397,205 4,397,205 |
| May 2013 | July 2013 | 4,367,700 |
| June 2013 | August 2013 | 5,823,600 |
| July 2013 | September 2013 | 7,930,646 |
| August 2013 | October 2013 | 4,930,200 |
| September 2013 | November 2013 | 6,573,600 |
| October 2013 | December 2013 | 7,756,964 |
| November 2013 | January 2014 | 5,181,200 |
| December 2013 | February 2014 | 6,908,200 |
| January 2014 | March 2014 | 8,193,726 |
| February 2014 | April 2014 | 4,924,200 |
| March 2014 | May 2014 | 6,565,600 |
| April 2014 | June 2014 | 6,421,912 |
| | Total for FY 2013-14 | 75,577,548 |
| | | \$ 79,974,753 |

1. Reviewed Board Resolutions to determine if the amounts to be funded for each initiative by Measure A proceeds have been approved by the Board through the County's budget process.

Results

No exceptions noted. The Board approved each Measure A initiative and funding amount by resolution. Schedule A lists all Board approved initiatives and budgeted amounts.

2. Reviewed internal invoices representing departmental reimbursement requests and payment records to determine if the distributions made from the Measure A fund to agencies governed by the Board were made after receipt of an invoice.

Results

No exceptions noted. All distributions from the Measure A fund were made after receiving invoices. Amongst the thirty Measure A initiatives, twenty-six were administered by agencies governed by the Board. Schedule A lists the initiatives that are administered by agencies governed by the Board and expenditures that were reimbursed by Measure A monies in fiscal year 2013-14.

3. Reviewed invoices received from agencies governed by the Board to determine if Measure A monies were used for purposes of the initiative approved by the Board, as evidenced by Department Head and County Manager or their designee's signature.

<u>Results</u>

No exceptions noted. All expenditures reported on the invoices received from agencies governed by the Board are for purposes of the initiative approved by the Board and were approved by the Department Head and County Manager or their designees.

4. Reviewed invoices to determine if the amounts spent were categorized by type of expenditure and then reviewed the County's financial accounting system records to determine if the expenditures and Measure A reimbursements were properly recorded.

Results

No exceptions noted. All invoices categorized the amounts spent by type of expenditure and were properly recorded in the County's financial accounting system.

5. Reviewed Board Resolutions and accounting records to determine if distributions of Measure A funds to agencies governed by the Board did not exceed the Board approved budgeted amounts for each initiative during the fiscal year.

Results

No exceptions noted. All of the distributions of Measure A funds to agencies governed by the Board did not exceed the Board approved budgeted amounts for each initiative in fiscal year 2013-14.

6. Reviewed invoices, accounting records, and Board Resolutions to determine if distributions made from the Measure A fund to entities that are not governed by the Board, agree to invoices received from those entities, and have not exceeded the amount legally authorized by the Board.

Results

No exceptions noted. All distributions from the Measure A fund equaled the invoice amounts submitted, and did not exceed the amount legally authorized by the Board. The four Measures A initiatives that were administered by entities not governed by the Board are in Schedule A.

SCHEDULE A - SUMMARY OF MEASURE A EXPENDITURES

| | | FY 2013-14 | FY 2013-14 | |
|---|--------------------------|---------------|---------------|---------------|
| Initiative Name | Department | Budget | Actual | Variance |
| 1 Seton Medical Center | Non-County | \$ 11,500,000 | \$ 11,300,000 | \$ 200,000 |
| 2 SamTrans-Services to Youth, Elderly, and Disabled | Non-County | 5,000,000 | 5,000,000 | - |
| 3 Early Learning and Care Trust Fund | Non-County | 5,000,000 | - | 5,000,000 |
| 4 Mental Health System of Care for Adults | Behavioral Health | 2,655,322 | 33,886 | 2,621,436 |
| 5 Health Prevention and Early Intervention - At Risk Child | Behavioral Health | 2,645,381 | 995,235 | 1,650,146 |
| 6 Buildings and Facilities Infrastructure | Capital Projects | 4,640,000 | 725,139 | 3,914,861 |
| 7 Library Capital Needs - Capital Project | County Library | 2,000,000 | 1,126,834 | 873,166 |
| 8 Daly City Library - Capital Project | County Library | 500,000 | - | 500,000 |
| 9 Library Summer Reading Programs | County Library | 328,300 | 328,300 | - |
| 10 HEART Local Housing Trust Fund Match | Housing | 1,000,000 | 1,000,000 | - |
| 11 Technology Infrastructure and Open Data | Information Services | 3,230,000 | 466,499 | 2,763,501 |
| 12 Core Service Agencies - Performance Management System | Information Services | 300,000 | 163,494 | 136,506 |
| 13 Fire Engine/Vehicle Replacement | Fire Protection | 2,000,000 | 47,324 | 1,952,676 |
| 14 Parks Department Operations and Maintenance | Parks | 2,066,208 | 807,069 | 1,259,139 |
| 15 Contribution to Parks Foundation | Parks | 100,000 | 100,000 | - |
| 16 Parks Department Capital Projects | Parks | 1,716,500 | 94,262 | 1,622,238 |
| 17 HSA Prevention and Early Intervention-At Risk Child | Human Services Agency | 1,270,927 | 535,618 | 735,309 |
| 18 East Palo Alto Homeless Shelter Operating Expense | Human Services Agency | 700,000 | 673,765 | 26,235 |
| 19 CORE Agency Emergency Housing Assistance | Human Services Agency | 385,000 | 202,179 | 182,821 |
| 20 Homeless Outreach Teams | Human Services Agency | 150,000 | 66,392 | 83,608 |
| 21 Court Appointed Special Advocates - Foster Care | Human Services Agency | 100,000 | 100,000 | - |
| 22 Veterans Services | Human Services Agency | 100,000 | - | 100,000 |
| 23 Community Overcoming Relationship Abuse - Legal Expenses | Human Services Agency | 75,000 | 75,000 | - |
| 24 Re-Entry Employment Preparation | Human Services Agency | 41,096 | 21,350 | 19,746 |
| 25 North Fair Oaks General Plan Implementation | Planning and Building | 3,403,500 | 42,157 | 3,361,343 |
| 26 Consultant to Study Planning Fees | Planning and Building | 100,000 | - | 100,000 |
| 27 Bicycle Coordinator | Public Works | 80,000 | 25,963 | 54,037 |
| 28 Coastside Medical Services | San Mateo Medical Center | 551,180 | 23,998 | 527,182 |
| 29 School Safety | Sheriff's Office | 473,219 | 139,331 | 333,888 |
| 30 Coastside Response Coordinator | Sheriff's Office | 30,000 | 20,114 | 9,886 |
| | Total | \$ 52,141,633 | \$ 24,113,909 | \$ 28,027,724 |

¹ Seton Medical Center, SamTrans - Services to Youth, Elderly, and Disabled, Early Learning and Care Trust Fund, and County Library initiatives are administered by agencies that are not governed by the County Board. All other initiatives listed above are administered by agencies governed by the County's Board.

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| Recommended | Measures f | or Existing | Measure A | Initiatives |
|-------------|------------|-------------|-----------|-------------|

| Initiative | Original Performance Measures | Oversight Committee Recommendations | |
|--|--|---|--|
| | Diversion from Psychiatric Emergency | | |
| | Services | measure | |
| Mental Health System of | # / % of SMART responses that result in diversion from the Emergency Department/Psychiatric Emergency Services/Jail to other appropriate resources | No change | |
| Care for Adults | # / % of mentally ill people admitted to jail on misdemeanor charges released within six (6) days | No change | |
| Prevention and Early Intervention - At Risk Children | Number of truancy, suspensions and expulsion | # / % of truancy, suspensions and expulsions (data provided from schools) | |

| Initiative | Original Performance Measures | Oversight Committee Recommendations | | |
|------------|---|--|--|--|
| | Knowledge about and recognition of mental health problems by school personnel and student peers | Discontinue | | |
| | Number of hotline calls referred to and receiving services | # / % of clients engaged in services after calling hotline | | |
| | # / % of school personnel referring students with emotional issues | No change | | |
| | # / % of students exhibiting positive student behaviors | No change | | |
| | # / % of families on waitlist for Pre to3 services | No change | | |
| | # / % of referrals from WIC to home visiting programs for identified high risk parent | No change | | |
| | | # / % of high risk parents that reported positive outcomes after receiving services from a home visiting program | | |
| | # / % of youth ages 15-29 screened, assessed, and treated for bipolar disorder | No change | | |

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|--------|---------|

| Initiative | Original Performance Measures | Oversight Committee Recommendations # / % of students who received early onset bipolar intervention services that remained in school without serious disruption | |
|------------|--|--|--|
| | Percent of youth receiving hospitalization for behavioral health conditions | # / % of youth re-admitted for behavioral health conditions after receiving services | |
| | # / % of transitional age youth who receive at least 1 clinical followup within 7 days after leaving Psychiatric Emergency Services | # / % of youth treated for bipolar who experience a decrease in hospitalizations after receiving at least 1 clinical followup within 7 days after leaving Psychiatric Emergency Services | |
| | # / % of youth successfully completing treatment | No change | |
| | # / % of students that receive timely outpatient behavioral health services | No change | |
| | | # / % of school staff reporting better outcomes after receiving training to meet the behavioral health needs of students | |
| | Percent of school districts that are being supported in meeting the behavioral health needs of students | # / % of school staff trained to meet the behavioral health needs of students | |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|---------------|--|---|
| School Safety | # / % of existing school safety plans that are in accordance with the County Office of Education standards | No change |
| | Average number of hours per week each School Resource Officer is on their assigned campuses | # / % of students that report feeling safe at school (also add in # /% of parents and staff that report feeling safe) |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|--|---|--|
| Agreement with Seton Medical Center | Seton admissions as a % of total hospital admissions for County patients | No change |
| | Seton outpatient clinic visits as a % of total outpatient clinic visits for County patients | No change |
| | Percent of Emergency Operational and Mitigation Plans updated and completed | # / % of emergency response plans updated and completed |
| Coastside Response | Number of disaster preparedness training exercises and drills | # / % of Emergency and Operational Mitigation Plans that meet FEMA standards |
| Coordinator | Number of Community Emergency Response Teams established and trained on the Coastside | # / % of CERT participants who respond to alerts after CERT training |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|----------------------------|--|--|
| | Number of patients brought into care at the mobile clinic | No change |
| Coastside Medical Services | # / % of mobile clinic patients that receive mammograms according to screening guidelines | # / % of mobile clinic patients that receive mammograms |
| | # / % of mobile clinic patients that control LDL cholesterol as a result of LDL screenings received according to screening guidelines | # / % of mobile clinic patients that control LDL cholesterol as a result of LDL screenings |
| | Cost per patient | Cost per patient |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|---|---|---|
| Big Lift - Summer and Preschool Programs | Generate matching funds; develop and adopt expenditure and program plan that includes quality improvement for participating districts | # / % of participating children who read proficiently according to standardized testing |
| | Increase access to quality child care in participating districts (measure will be used once program begins | # / % of participating children who read proficiently according to standardized testing |
| Library Summer Reading Programs | 20% of children in the county will be participating in summer reading programs by the end of 2014 | # / % of children successfully completing summer reading programs |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|---|---|--|
| | | # / % of students that completed a summer reading program who read at their grade level or higher |
| | | # / % of parents completing parent/family education workshops on the importance of summer reading |
| | 40% of children in the county will be participating in summer reading programs by the end of 2015 | # / % of parents that completed parent/family education workshops who report feeling better able to support their children's summer reading goals after completing the parent/family education workshop |
| Court Appointed Special Advocates (CASA) | Number of children who will be assigned to work with a CASA volunteer | No change |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|-------------------|---|---|
| | Average number of hours each child will receive in mentoring and advocacy from their CASA volunteer per month | No change |
| | Children working with a CASA for a year or more will improve their academic performance, as measured by report cards, by 10% as compared to the baseline year | # / % of children working with a CASA for a year or more who improve their academic performance by 10% compared to the baseline year |
| Veterans Services | Veterans Services Stakeholder group convened | Discontinue (accomplished) |
| | Veterans Services Delivery Plan presented to Board of Supervisors | # / % of approved recommendations implemented |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|--|--|--|
| | # / % of homeless individuals on HOT list who successfully transition to permanent housing solutions (including reunification with family members) | No change |
| Homeless Outreach Teams and East Palo Alto Homeless Shelter Operating Expenses | # / % homeless individuals on HOT list successfully engaged in HOT Case Management (meeting at least once per week with a case manager) | No change |
| | Homeless individuals in East Palo Alto that are housed on a daily basis | No change |
| | # / % of families requesting rental housing assistance that receive assistance | No change |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|---|---|--|
| Core Agencies Emergency Housing Assistance | Customer satisfaction rating from Core Service Agencies, Human Service Agency and County Manager's Office | No change |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|--|--|---|
| SamTrans - Services to Youth, Elderly, and Disabled | Zero trip denials for Paratransit customers | No change |
| | Annual bus ridership | No change |
| North Fair Oaks General Plan Implementation | Percent of Signage Projects completed on time and within budget | No change |
| | Percent of Middlefield Road Projects completed on time and within budget | No change |
| Library Capital Needs | No measure | # / % of construction completed on time and on budget # / % of plans funded and completed |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|---------------------------------------|--|--|
| | # / % of funding sources administered | Discontinue |
| | # / % of bicycle and pedestrian program inquiries responded to | # / % of bicycle and pedestrian program inquiries responded to |
| Bicycle and Pedestrian Coordinator | # / % of cross jurisdictional coordination activities completed | Discontinue |
| | Number of training/safety workshops promoted or conducted | # / % of individuals reporting an increase in walking/biking over motor vehicles after completing training/safety workshops |
| | Number of public outreach workshops completed | Discontinue |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|-------------------------------------|---|---|
| | Number of external available funding opportunities disseminated | Discontinue |
| Contribution to Parks Foundation | | Measure dollars raised for Foundation # of volunteer hours contributed |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|--|--|---|
| Buildings and Facilities Infrastructure | # / % of planned capital projects completed | No change |
| | Percent of County facilities with a Facility Condition Index at or below .05 | No change |
| County Fire Engine and Vehicle Replacement Fund | Vehicle maintenance costs | Replacement/upgrade of vehicles done on schedule |
| Technology Infrastructure | Core network speed | # / % of projects completed on time and on budget Increase core network speed from 1GB to 10GB; also measure network availabilty (minimal downtime / service disruption) |

| Initiative | Original Performance Measures | Oversight Committee Recommendations |
|--------------------------------------|---|---|
| Open Data Platform and Dashboards | Number of datasets available on the Open Data Platform | # of times the Open Data Platform is accessed (internal/external) |
| | Number of WiFi access sites | # of times WiFi sites are accessed(number of sign-ons following completion of wifi access sites) |